“Poverty calls us to sow hope.”
Recently, I was sitting with a man named David, who came to our office seeking help. He was thin and worn. His mother, he said, had died just hours ago in Chattanooga, and he wanted bus fare to attend her funeral. He also needed food for his 6-year-old daughter.

David did not remember me, but I recognized him from past years of working with homeless people. I knew he did not have a mother in Tennessee nor a daughter. He was making up a story that, he hoped, would inspire me to assist him.

Little did he know that we would help anyway! Why assist someone who is not telling the truth at the moment? Because we know desperate people are not at their best. Because we know mental illness distorts their reality. Because we know God loves David as much as He loves us, and that David’s dignity as a human person transcends his current situation.

The goal is to help David appropriately while establishing a trusting relationship that leads to transformational change. This is a specialty of St. Francis Community Services – taking time, while respecting cultures and personal histories, to help people take charge of their destiny.

Your support is indispensable in this ministry. We humbly thank you for your donations, prayers and encouragement. In the spirit of St. Francis, with your help, we will continue to be instruments of peace for years to come.

Karen Wallensak
Executive Director

Pope Francis, in his first encyclical as Holy Father, wrote that “The Lord has taken the initiative, He has loved us first (1 Jn4:19), and therefore we can move forward, boldly take the initiative, go out to others, seek those who have fallen away, stand at the crossroads and welcome the outcast.”

St. Francis Community Services boldly takes the initiative to serve those who are desperately marginalized and chronically poor – people often dismissed as outcasts, who are the least among our brothers and sisters, but who always seem to have the most important life lessons to teach us.

This FY2016 Annual Report chronicles our efforts. We hope it will inform and inspire you.

In the coming year, we will continue to deepen our relationships with the poor and disaffected whom we serve; with the broader community and region where our programs are carried out; with our funders; with our volunteers and donors; and ultimately with Jesus Christ, who calls each of us to love our neighbors without condition.

We deeply appreciate the support of people like you, who stand with us, unafraid, “at the crossroads” where compassion meets need. On behalf of all we serve, thank you!
<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individuals assisted with housing issues</td>
<td>8,438</td>
</tr>
<tr>
<td>Area youth served</td>
<td>1,465</td>
</tr>
<tr>
<td>Clients live below poverty level</td>
<td>88.5%</td>
</tr>
<tr>
<td>Clients received health services</td>
<td>345</td>
</tr>
<tr>
<td>Individuals provided with legal aid</td>
<td>1,952</td>
</tr>
<tr>
<td>Veterans assisted with legal issues and advocacy</td>
<td>279</td>
</tr>
<tr>
<td>Satisfaction rating</td>
<td>98%</td>
</tr>
<tr>
<td>Bilingual counseling received</td>
<td>123</td>
</tr>
<tr>
<td>Families served</td>
<td>12,629</td>
</tr>
</tbody>
</table>
Overcoming Obstacles

In December 2015, historic flooding rocked greater St. Louis region, including Eureka, Pacific, Fenton, and Arnold. Described as a “500 year flood,” 12 inches of rain fell in three days, displacing thousands of families and businesses.

In the weeks after the flood, St. Francis case managers worked at seven Multi-Agency Resource Centers managed by Catholic Charities, The United Way of Greater St. Louis, and American Red Cross. Nearly 800 households came seeking assistance at these centers held in St. Louis, Jefferson, and Franklin counties.

Soon, the waters subsided, the centers completed their valuable outreach efforts, and the national media coverage moved on to other stories. But for the thousands of displaced individuals in our community, life continued to be on hold. This is when our work began. St. Francis was assigned to provide skilled case management to these families. We assisted over 300 households, while providing more than $118,000 in assistance for flood recovery.

In some cases, helping flood survivors is quick and straightforward. Wanda came to St. Francis case manager, Maureen, out of options. The trailer she rented had been destroyed in the flood. After staying in a hotel for months, she exhausted all of the wages she earned at her part-time job. Wanda submitted a request to FEMA for aid, but was denied because she didn’t understand the application well and didn’t realize she could appeal their decision. With Maureen’s help and one phone call, an appeal letter went to FEMA and Wanda was approved for $5,000 in aid. She is now back to renting an affordable space, working, and enjoying life.

Other cases are more complex, like the Wilsons, who owned a small home they had inherited. They received government assistance and support from local charities to make ends meet. When the Meramec River flooded their house, they also lost pets, furniture, and personal belongings. They received a small amount of financial support from FEMA and tried to repair the home themselves, but it was not enough to complete the work. St. Francis case managers Maureen and Dolores worked with the couple for months to seek other financial assistance. Our case managers were able to secure more than $3,000 from a group of community providers who help with unmet needs for flood victims. In addition to money for the remaining construction materials, we were able to arrange for a volunteer group to help with the labor and bring the Wilsons home again.

$118,000+ in flood recovery assistance

Services to the immigrant community at SFCS’ Southside Center are seeing remarkable growth. These include its mental health counseling, youth programs, the Vietnamese health clinic, and case management to families. In September, Southside moved into a new, larger space in the former school building at St. John the Baptist Parish, in order to accommodate its flourishing programs.
Recognizing Strengths

Sara enrolled her son, Jorge in our youth program because he was beginning to have behavior issues and his grades were slipping. From the beginning he made it clear he didn’t want to attend, and it was his goal to be kicked out of our program. After great difficulties breaking through to him, our teachers noticed that he enjoyed taking on responsibilities.

The more they began to engage him by asking him to help with the program, the more he began offering to assistance without question, demonstrating a sense of kindness and patience far beyond his years. Most importantly, he began to make great strides in school and at home. Today, Jorge is one of the most active members of the youth program and is bringing home the best school grades his mother has ever seen from him. Read Jorge’s full story at www.sfcsstl.org/jorge

Achieving a Better Tomorrow

One day Steven was in the courthouse searching for help. His previous wife—the mother of his young daughter—had left their child home alone that day, disappearin on a binge.

At the time, Steven could only see his daughter one night per week under the custody agreement and even paid child support. He knew that she was not being taken care of and was in a dangerous environment. While in the courthouse, he met one of the attorneys from our legal assistance ministry. We filed a temporary restraining order against the previous wife and were able to get him temporary custody due to the extreme situation.

When the case proceeded to trial, we helped him win sole legal custody of his daughter and removed his burden of child support payments. Beyond the steps of the courthouse, we were able to help him apply for Medicaid and enroll his daughter in her new elementary school. Thanks to the work from our dedicated staff, Steven is reunited with his daughter and she is thriving in a safe and secure household.

Do You Know About Tax Credits?

St. Francis Community Services can offer 50% State Tax Credits for donations of $1,000 or more from businesses or individuals with business income through the Neighborhood Assistance Program. These credits reduce your Missouri state tax burden by $500 for every $1,000 donated, in addition to normal tax deductions.

How it works – example based on a donor in the 28% tax bracket:

<table>
<thead>
<tr>
<th>Donation Amount:</th>
<th>$1,000</th>
<th>$2,500</th>
<th>$5,000</th>
<th>$10,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Missouri Tax Credit (50% of gift)</td>
<td>500</td>
<td>1,250</td>
<td>2,500</td>
<td>5,000</td>
</tr>
<tr>
<td>Federal Income Tax Deduction (28%)</td>
<td>280</td>
<td>700</td>
<td>1,400</td>
<td>2,800</td>
</tr>
<tr>
<td>State Income Tax Deduction (6%)</td>
<td>60</td>
<td>150</td>
<td>300</td>
<td>600</td>
</tr>
<tr>
<td><strong>Total Savings</strong></td>
<td>840</td>
<td>2,100</td>
<td>4,200</td>
<td>8,400</td>
</tr>
<tr>
<td>Your estimated out-of-pocket cost:</td>
<td>$160</td>
<td>$400</td>
<td>$800</td>
<td>$1,600</td>
</tr>
</tbody>
</table>

Email Owen at ogriffith@ccstl.org for more information. Please contact us before you make a donation to reserve your tax credit.
At St. Francis Community Services, we work hard to make sure your donations go toward serving our clients in need. In the last fiscal year, 89% of our funds were spent on programs—a figure in which we take a lot of pride. During this Year of Mercy, we hope you will join in our good work with a gift to our organization.

Your fully tax-deductible gift can be made with the attached envelope, or online at: sfcstl.org/donate

To all of our generous supporters, many thanks and blessings to you!

Seeds of Hope Gala 2016

Seeds of Hope, our very first fund-raising/friend-raising gala, was a huge success. The June event gathered 300 guests and volunteers at the Marriott West, and raised nearly $70,000 in funds for our agency.

“We exceeded our own expectations in almost all ways,” said an enthusiastic Colleen Bussen, event chair. With a summertime theme, guests enjoyed cocktails, a silent auction, a flowery “selfies corner,” dinner, and a live auction. Highlights of the evening included awards presented to two inspiring individuals:

Msgr. Robert Gettinger was awarded The Instrument of Peace Award for his decades of service to the poor and disenfranchised in St. Louis.

Dr. Patrick Walker was awarded The Symbol of Hope Award. Overcoming challenges in his early life, he became an attorney and a professor at Lindenwood University, where he inspires students to engage in the community and serve others.

Moving stories were shared by Rhonda Franklin, who, following the sudden death of her daughter, gained guardianship of her grandchildren with the help of St. Francis’ legal services (CLAM), and Sr. Cecilia Pham, an immigrant herself, who was inspired to serve God and fellow immigrants during her 12 years of work (and counting!) at St. Francis Community Services.

Emcee Mike Roberts, meteorologist, provided a breezy, light-hearted tone to evening.
$10,000 and more
Archdiocese of St. Louis
ASC Foundation
Catholic Charities of St. Louis
Catholic Charities USA
Daughters of Charity Foundation
Edward Jones
Larry and Kathleen Hill
Interco Charitable Trust
Lutheran Foundation of St. Louis
Missouri Foundation for Health
Matthew and Celeste Padberg
Virginia Patberg
Saint Louis Mental Health Board
Frank Schavo
Philip Schwab
St. Louis County Children’s Service Fund
Tilles Foundation
United Way of Greater St. Louis
United States Conference of Catholic Bishops

$5,000 to $9,999
Dale and Patsy Baltes
Colleen Bussen
Hands That Serve
Patricia Hoene
John and Betty Malinak
Petus Foundation
Pitzer Foundation Matching Gifts Program
Donna Ringwald
Karen Wallensak

$2,500 to $4,999
Anonymous Donor (1)
Ascension Health
Dennis and Donna Anderhalter
Anonymous Donor (2)
Novus International
Elizabeth Nieters
John and Jackie Kimmich
Anna Haber
Ascension Health
Karen Wallensak

$1,000 to $2,499
Anonymous Donor (1)
Bret Prenger
Anonymous Donor (2)
Pfizer Foundation Matching
Pettus Foundation
Sisters of St. Joseph of Carondelet
Sisters of Charity of Nazareth

$750 to $999
Anonymous Donor (1)
Amanda Colegrove
Community Arts and Media Project
Michael Curoe and Estie Cruz-Croe
Daniel and Amy Diemer
Bert and Peggy Francis
CON Contracting
Neil and Mary Beth Kiesel
Ralph and Denise Levy
Anthony and Joellen McDonald
Kenneth Schmitt
Dan George and Cassie Strom
Thomas and Dale Auffenberg
Michael and Susan Dolan

$500 to $749
Anonymous Donor (1)
P. Hollaran and Patricia Ackerman
Joseph and Leslie Alexio
American Legion
Dennis Balle
Ann Baur
Julie Brichacek
Marnia Cahill
Bob and Gloria Catone
Kevin and Celeste Cleary
Catherine Dolan
Joseph and Sylvia Dunne
Mark and Julia Edelson
Fidelity Charitable Gift Fund
Stephen and Susan Garnett
Michael and Betty Graven
Mark and Donna Martinez
Gerard and Judith Murphy
Donald and Donna Nonnenkamp
Terence and Sheila O’Toole
John Parres
Matthew Perlow
Brian and Katherine Plotnetauer
Charles and Jane Ralio
Vincent Reese
Gerald and Shelia Ricken
Ted and Theresa Ruzicka
Sisters of the Most Precious Blood of O’Fallon
Robb and Christine Shutt
St. Alban Roe Catholic School
John and Monica Swoboda
The Boeing Company
Walmart
Thomas and Christine Wheeland
Dan Wiens
Vrishi and Matthew Zurek

$250 to $499
Anonymous Donor (3)
Atmo Family Law
Armstrong Teasdale
Bank of America United Way Campaign
John Boggiino
Penney Boyce
James and Boita Boyle
Gerard Carmody
Jack and Vicki Challs
Community Council of St. Charles County
Scott and Pam Debrand
John and Terri Doer
Dennis and Karen Dorsey
Drew Dubray
Kevin and Jennifer Gates
Gateway City Bank
Armella Geier
Colleen Gillespie
Mark and Dianne Griffith
Christopher and Julie Haines
Mary E. Harrison
Louis and Betty Heeb
Karen and Althea Hertel
Scott and Kathleen Inglesiata
See Store Innovations, LLC
Charles Janheke
Ken and Jenna Kenwood
Steve and Patty Koizants
Thomas and Madonna Kucejczyk-Kenan
Luke and Amy Laughlin
Lawrence Fabric Structures
Joseph Lentz
Mark and Lynne Lynch
James and Simone Haberstock
McCartney
Joe and Mary K. McDevitt
Virginia McDonald
William McDowell
Richard and Amanda McNelley
Terrence Mehan
Eileen O’Brien
Jessica Pachak
Breit Preenger
Sasha and Mary Presus
Barbara and Phil Prosser
Todd and Amy Richards
Kathleen Rohnick
Jennifer Schaefer
Bob and Kathy Schmidt
Chris Schmit
Matt and Angela Shickles
Michael and Chris Statter
Paul and Kimberly Smith
Francis and Virginia Spring
Anita Sturgis
Randy and Fiona Tielking
William Tucker
Richard and Josie Veit
Vietnam Veterans of America Chapter 794
Voices of Women
Joe and Lisa Vonderhaar
Linda York

$100 to $249
Anonymous Donor (6)
Concetta Ahrens
James and Judithy Allen
Sherry Amers
Stephen and Barbara Archer
Cheryl and John Archibald
David Baratz
Patrick and Joann Barry
Daniel Baumann
Boyd, Franz and Stephens LLP
Raymond and Pamela Byles
Eugene Buckley
Martin and Katherine Buckley
William and Louise Bullock
Tim and Mary Beth Bussenn
David and David Butsch
Thelma Cahill
Catholic Financial Life
Michael Cavato
Reena Cherla
Dan and Eric Claudia
Robert and Madeline Cole
Commerence Bank
David and Carol Cookey
Thomas and Marian Cornell
Rebecca and Thomas Coulter
Daughters of Charity-Russell Residence
Nathan and Christie Davis
Adam Deem
Jonathan Davies
Betty Diemer
Rachael Dillon
Michael and Lynn DiRaimondo
Michael and Susan Dolan
John and Martha Donnelly
Kevin C. Donohue
Rachel Douchant
Scott and Melissa Dunce
Joseph and Michelle Dunne
Michael and Katie Dunne
David and Sara Echelmeyer
Jimmie and Stacy Edwards
Richard and Jill Eichwald
Richard and Elizabeth Eler
Leonard and Mary Lisa Eschbach
Jennifer Fennell
Ed Finkelstein
Richard Fogelbach
Leonard Franke
Dennis and Elaine Frenauenhoff
Larry and Sheila Fuegner
Cynthia Garnholdt
Michael Gentzien
Mgr. Robert Gerttinger
Mary Goedeke
Gerard Gorra
John and Susan Gorman
Michael Gray
Robin Gutzler
Christine Guyl
Mave Guzy
David and Kate Hagen
Nancy Hamilton
Hand Therapy, Inc.
Myles and Claire Hansen
Robert and Diane Harnes
Dale and Carrie Herting
Patricia Hess
Andrew and Amy Hugenson
Stephanie Holderby
Robert and Mandy Hosner
Carol J. Howard
HSW Insurance Services
IBM Retiree Charitable Campaign
Georgia and Mike Jecklin
Mark and Eva Johnston
Darryl Jordan
Jean Justie
Richard and Geraldine Kacskeri
Frieda Kaemmerlen
Pat Kiehl
Charles Kimmel
Sue and James Kiser
Rev. Gerald Kleba
Mark and Eva Johnston
Darryl Jordan
Mike and Debbie Koehler
Edward and Jane Koehler
James Kreikeler
Ryan and Emily Kunyja
John and Julie Lally
Thomas and Pamela Langili
Law Office of James E. Fischer
Brad and Denise Lipinski
St. Clare A. Littlehale, CPPS
Little Flower Parish
Margaret Lohmar
Lou Fusco Fontz
Justin and Julie Mann
Timothy Maxwell
Christian and Maureen Mazurek
Joseph McBride
John McCarthy
Jennifer McDonnell
Padraic and Sarah McGrath
Thomas and Kathleen McGrath
Meikong Restaurant
William Meyer
Douglas Miller
Robert and Theresa Miller
Gary Mogerman
Joseph and Nancy Mueller
Henrietta and Thomas Mullin
Tom and Maureen Nolan
Richard O’Brien
Michael and Marie Ohlman
Mary Beth Orthalis
Lamar Ottesen
Deborah Patton
Barbara Paulus
Sara Sebek
Peggy Plont
James and Trudy Pomroy
Ponder-Bates Law Firm
James Pratt and Rosemary Barnes-Praett
Bernard Purcell
Maureen and James Quinn
Emily Rallo
Bill and Cathy Ramsey
Robert and Sharon Randolph
John Raspe
Jennifer Ratat
Patricia Redington
Robert and Rose Renz
Mary Rogers Gordon
Steven Rosenblom
Jeffrey and Jennifer Rothermich
Robert and Linda Rothermich
Timothy and Ginny Roussin
John and Carolina Santangelio
Steven and Char Scheer
William and Kathleen Schoenhardt
Tom and Jane Schrik
Stanley and Mary Schroeder
Schwab Charitable Fund
Colleen Sehnert
Gayle Shank
Patricia Sheaf
Shea, Koli, Alessi & Kuhl
Elizabeth Sheehan
James Sherby
Victoria Simon
Sarah and Christopher Simpson
Sisters of Mercy
Timothy and Carol Sipe
Karen Shott
David and Diane Sineval
Barbara Sopp
St. Anthony of Padua Food Pantry
St. Charles Borromeo Parish
Stacey Stater
Gregory and Mary Stephen
Daniel and Paula Stoeven
Paula and Victor Strauss
Leo Stoup
The Steier Group
Kathy Theivagt
Edward Thompson
Mary Tonkin
Gary and Daryl Verstraete
Thomas and Elizabeth Wack
David Weiss
Adam and Melissa Wilburn
James Wolfe
Lisa Youngblood
Catholic Legal Assistance Ministry
Providing exceptional legal aid and equal access to justice for the poor and marginalized.

Southside Center
Serving immigrant families throughout the metro area and addressing needs in the diverse Bevo neighborhood.

Long-Term Disaster Recovery
Assisting survivors of natural disaster in returning their lives to normal through long-term case management.

Pathways to Progress
Educating and empowering families in North St. Louis County through long-term case management, asset building, and resource coordination. (St. Francis acts as lead agency in this Catholic Charities pilot initiative)

Administrative Office
4445 Lindell Blvd.
Saint Louis MO 63108
314-932-3300
www.sfcsstl.org

OUR MISSION
Practicing the teachings, compassion and love of Jesus Christ, St. Francis Community Services serves individuals and families in need through community-based, culturally sensitive programs, helping people to recognize their strengths, overcome obstacles, and achieve a better tomorrow.

St. Francis Community Services
4445 Lindell Blvd.
St. Louis MO 63108

DATE MATERIAL
Address Service Requested